

Red Jacket Warranty Policy

Red Jacket Mechanical Products

We warrant that this product shall be free from defects in material and workmanship for a period as stated below.

Schedule of Warranty Periods

<u>PRODUCT</u>	<u>PARTS WARRANTY</u> From Date. of Manufacture	<u>LABOR WARRANTY</u> (US & Canada Only) From Date of Manufacture
Submersibles (Finals/UMPs)	24 Months	12 Months
Mechanical Leak Detectors	24 Months	12 Months
Variable Speed Controllers	24 Months	12 Months
Functional Element/Pressurestat	24 Months	12 Months
Capacitors/Pump Service Items	24 Months	12 Months
Overhead Retractors	6 Months	None

US and Canada Labor Policy

During the labor warranty period we, or our representative, will repair or replace the product, if determined by us to be defective, at the location where the product is in use and at no charge to the purchaser.

****We shall not be responsible for any expenses incurred by the user, including any costs associated with site clean up.****

This warranty applies only when the product is installed in accordance with Red Jacket Mechanical specifications. This warranty will not apply to any product which has been subjected to misuse, negligence, accidents, systems that are misapplied or are not installed per Red Jacket Mechanical specifications, modified or repaired by unauthorized persons, or damage related to acts of God.

Veeder-Root has no obligation to monitor federal, state or local laws, or modify the equipment based on developments or changes in such laws.

International Labor Policy

For shipments outside the US or Canada, local distributor is responsible for all warranty matters including providing replacement parts and installation of such parts. Suppliers, Distributor, or Company must return the defective part to the supplier for evaluation & disposition.

For locations outside the USA & Canada, the Supplier warranty covers product replacement only. Supplier agrees to replace defective parts and or product for period as listed above. Where available the Supplier distributor will be responsible for all warranty matters including providing replacement parts and installation of such parts. Supplier Distributor or Company or Company affiliate will need to keep the defective part for a period of 60 days to be returned if need be at Supplier's request.